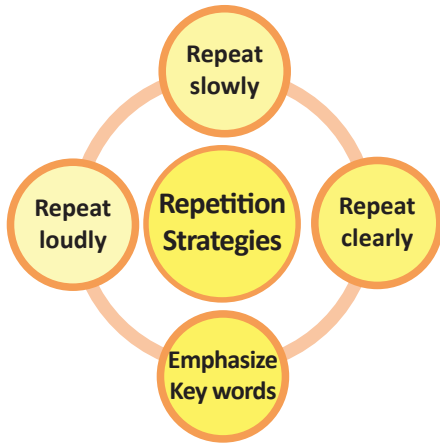
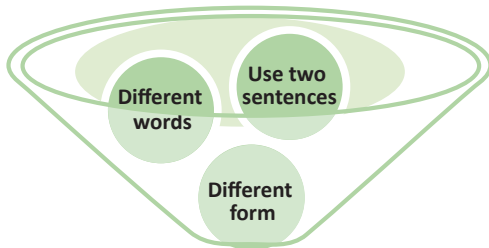


COMMUNICATION REPAIR STRATEGIES SUMMARY



Repetition Strategies

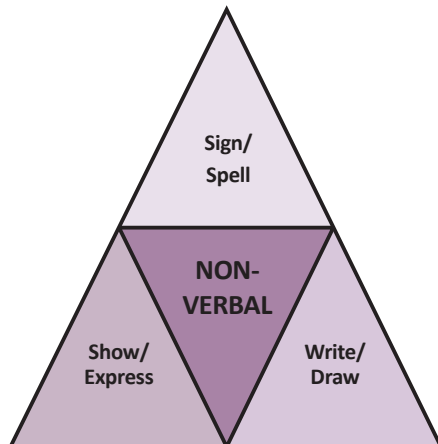
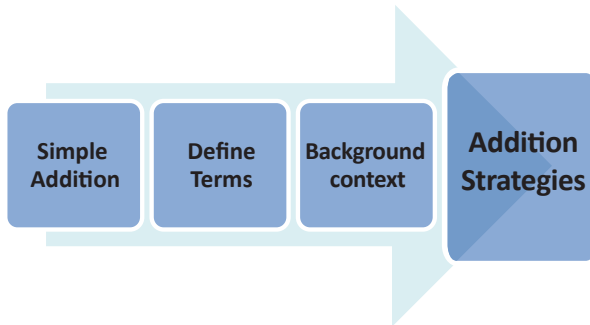
- Asking someone to repeat slowly, clearly, loudly is best when you didn't hear any words but know someone said something you want to hear. You can use these repetition strategies if you don't have enough information to use another strategy.
- Emphasizing key words shows that you were paying attention and are trying to be a good communication partner.



Revision Strategies

Revision and Addition Strategies

- You need to have heard enough to know some of the words that were said.
- You need to know the topic of what is being talked about.
- If you can guess at some of what possibly could have been said, then you can better add background, define terms, or add simple information.
- Revision and addition strategies are especially helpful for you to use if someone has missed something that YOU said.



Nonverbal Strategies

- Work best to emphasize or add information in addition to verbal strategies.